Business Analysis, Business Improvement, Business Requirement, Comprehensive, Cross Functional Skills, Data Analysis, Key Performance Indicator, Lean Six Sigma, Process Improvement, Project Delivery Method, Project Management, Proven Ability, Regulatory Compliance, Regulatory Standards, Resourceful, Risk Management, Stakeholder Management

**Thomas Green**

**Contact Information:**

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**Professional Profile:**

Dedicated and resourceful Business Analyst with 6 years of experience in the banking industry. Specializes in process improvement, data analysis, and regulatory compliance. Proven ability to work with cross-functional teams to deliver projects on time and within budget.

**Education:**

**University of Manchester (Russell Group)**

* MSc Financial Management, Distinction
* Graduated: 2016

**University of Leeds (Russell Group)**

* BSc Business and Finance, Upper Second Class Honours
* Graduated: 2014

**Professional Experience:**

**Santander UK**

**Business Analyst**  
*Manchester, UK*  
*2018 - Present*

At Santander, Thomas leads business analysis activities for large-scale projects. He conducts comprehensive data analysis to support strategic decision-making, develops and documents detailed business requirements and process maps, facilitates workshops and meetings with stakeholders, and ensures compliance with regulatory standards and internal policies. Thomas successfully led the implementation of a new risk management system, improving risk assessment accuracy by 20%, and developed a set of process maps that streamlined operations and reduced processing time by 15%.

**NatWest Group**

**Junior Business Analyst**  
*Manchester, UK*  
*2016 - 2018*

In his role at NatWest, Thomas conducted data analysis to identify business improvement opportunities, gathered and documented business requirements for new projects, developed business cases and project proposals, and provided training and support to users on new systems and processes. He led a project to automate reporting processes, reducing manual effort by 25%, and identified key performance indicators that helped improve operational efficiency.

**Internship: HSBC Bank**

**Business Analysis Intern**  
*Manchester, UK*  
*Summer 2015*

During his internship at HSBC, Thomas assisted in gathering and documenting business requirements, conducted data analysis to support project proposals, and supported the development and implementation of new systems and processes. He contributed to the successful launch of a new online banking platform and developed a new reporting tool that improved data accessibility for business users.

**Key Skills:**

* Process Improvement
* Data Analysis
* Business Requirements Gathering
* Project Management
* Stakeholder Management
* Regulatory Compliance

**Certifications:**

* Certified Business Analysis Professional (CBAP)
* Lean Six Sigma Green Belt
* PRINCE2 Practitioner